

16 Digit Card Number: _____ Name _____

Date	Transaction Amount	Merchant Name Location/Phone #
1.	_____	_____
2.	_____	_____
3.	_____	_____
4.	_____	_____
5.	_____	_____
6.	_____	_____
7.	_____	_____
8.	_____	_____
9.	_____	_____
10.	_____	_____
11.	_____	_____
12.	_____	_____
13.	_____	_____
14.	_____	_____
15.	_____	_____

Please provide a detailed description of why you are disputing the above transaction(s).

Please remember to include the dates that you spoke with the merchant, who you spoke with, what the merchant stated, and any other information that will be helpful to continue our investigation.

To the Customer: The above information is true and to the best of your knowledge. Please sign below and return this form to us within 5 business days for Visa withdrawals and 10 business days for ATM withdrawals of the date you first reported the error. Return to the nearest office of Capitol Federal, or mail to: 700 Kansas Avenue, Topeka, KS 66603 or by fax to 785-231-6364.

I understand that Capitol Federal Savings will investigate the alleged error and notify me of the appropriate disposition of this matter.

Customer Signature: _____ Date: _____